

SONOMOS, INC.

# Terms of Service

*Last Updated: February 22, 2026*

These Terms of Service (“Terms” or “Agreement”) constitute a legally binding agreement between you, whether personally or on behalf of an entity (“you” or “User”), and **Sonomos, Inc., a Delaware corporation with its principal place of business at 9924 Kika Court #2416, San Diego, CA 92129** (“Company,” “we,” “us,” or “our”), concerning your access to and use of the <https://sonomos.ai> website (the “Site”), the Sonomos browser extension and related local software components (the “Extension”), and any other related products and services that refer or link to these Terms (collectively, the “Services”).

**BY ACCESSING OR USING THE SERVICES, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE WITH THESE TERMS, YOU ARE PROHIBITED FROM USING THE SERVICES AND MUST DISCONTINUE USE IMMEDIATELY.**

We will provide you with prior notice of any scheduled changes to these Terms. Changes will become effective thirty (30) days after notice is given, except where changes apply to security updates, bug fixes, new functionality that does not reduce your existing rights, or compliance with a court order or legal requirement, in which case changes may be effective immediately. By continuing to use the Services after the effective date, you agree to be bound by the modified Terms. If you disagree, you may terminate your use of the Services as described in Section 12.

The Services are intended for users who are at least 18 years old. Persons under 18 are not permitted to use or register for the Services.

You can contact us by phone at 1-858-610-4514, by email at [info@sonomos.ai](mailto:info@sonomos.ai), or by mail to the address above.

## 1. Our Services

The Services provide a user-side privacy tool designed to help protect personal and sensitive information when interacting with artificial intelligence tools and online services. The Extension identifies and assists in safeguarding sensitive data contained in user inputs before such information is transmitted to a third-party AI system, enabling users to use AI services while maintaining greater control over their data.

The information provided when using the Services is not intended for distribution to or use by any person or entity in any jurisdiction where such distribution or use would be contrary to law or regulation. Users who access the Services from outside the United States do so on their own initiative and are solely responsible for compliance with local laws.

**Use in Regulated Industries.** The Services are designed to assist users in protecting sensitive information and may be used as one component of a broader privacy and compliance program in regulated industries, including legal, financial services, and healthcare. However, use of the Services alone does not constitute compliance with any specific regulation, including but not limited to HIPAA, GLBA, FISMA, SOX, FERPA, or similar frameworks. You are responsible for ensuring that your overall data handling practices comply with all applicable laws and regulations.

## 2. How the Extension Works

**2.1 Local-First Architecture.** The Sonomos Extension, including Dagger (detection) and, when available, Cloak (masking), is built on a local-first architecture. All sensitive data detection and masking is performed entirely on your device. No user content — including text you type, paste, scan, or process — is transmitted to our servers, any third-party server, or any external service.

**2.2 What the Extension Communicates.** The Extension communicates with our servers solely for:

- License validation and subscription status verification (your email address and subscription tier only);
- Extension version checks and update delivery; and
- Account authentication through your designated authentication provider.

**2.3 What the Extension Does Not Do.** The Extension does not:

- Transmit, log, or store any content you type, paste, or scan;
- Use cloud-based AI or machine learning services for content analysis;
- Collect browsing history, page content, or interaction data;
- Use cookies, web beacons, pixels, or tracking mechanisms within the Extension; or
- Collect telemetry or usage analytics from within the Extension.

**2.4 No Guarantee of Complete Protection.** The Extension operates as a privacy assistance tool. We do not guarantee that the Extension will detect all sensitive data, prevent all disclosures, or operate without interruption or error. The Extension does not replace independent security, legal, or compliance measures. You remain solely responsible for any content you choose to submit, share, or process using third-party services.

## 3. Intellectual Property Rights

## **Our Intellectual Property**

We are the owner or licensee of all intellectual property rights in our Services, including all source code, algorithms, databases, functionality, software, website designs, text, photographs, and graphics (collectively, the “Content”), as well as the trademarks, service marks, and logos (the “Marks”). Our Content and Marks are protected by copyright and trademark laws and treaties in the United States and around the world.

## **Your Use of Our Services**

Subject to your compliance with these Terms, we grant you a non-exclusive, non-transferable, revocable license to access the Services and download or print a copy of any Content to which you have properly gained access, solely for your personal, non-commercial use or internal business purpose.

Except as set out in this section or elsewhere in these Terms, no part of the Services and no Content or Marks may be copied, reproduced, aggregated, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted, distributed, sold, licensed, or otherwise exploited for any commercial purpose whatsoever, without our express prior written permission. We reserve all rights not expressly granted.

## **Your Submissions and Feedback**

By sending us any question, comment, suggestion, idea, feedback, or other information about the Services (“Feedback”), you grant us a perpetual, irrevocable, worldwide, royalty-free, fully paid-up, non-exclusive license to use, reproduce, modify, create derivative works from, distribute, and otherwise exploit such Feedback for any lawful purpose without restriction, acknowledgment, or compensation.

You represent and warrant that: (a) your Feedback is original to you or you have the necessary rights; (b) your Feedback does not infringe any third party’s rights; and (c) your Feedback does not contain confidential information of any third party.

## **4. User Representations**

By using the Services, you represent and warrant that: (1) all registration information you submit will be true, accurate, current, and complete; (2) you will maintain the accuracy of such information; (3) you have the legal capacity and agree to comply with these Terms; (4) you are not a minor in your jurisdiction; (5) you will not access the Services through automated means except as expressly authorized; (6) you will not use the Services for any illegal or unauthorized purpose; and (7) your use will not violate any applicable law or regulation.

If you provide untrue, inaccurate, or incomplete information, we may suspend or terminate your account and refuse any current or future use of the Services.

## **5. User Registration**

You may be required to register to use the Services. You agree to keep your login credentials confidential and will be responsible for all use of your account. Each authorized user must have a unique account. You may not share login credentials. We reserve the right to suspend or terminate any account we determine is being used inappropriately.

## 6. Subscriptions and Payment

### Plans and Pricing

We offer a free tier providing access to Dagger (detection) with limited functionality, and one or more paid subscription tiers providing additional features, including Cloak (masking) when available. Current pricing is available at <https://sonomos.ai/pricing>.

### Billing and Renewal

Your paid subscription will continue and automatically renew unless canceled. You consent to our charging your payment method on a recurring basis (monthly or annually, as selected) without requiring your prior approval for each recurring charge, until you cancel.

### Payment Processing

All payments are processed by Stripe, Inc. We accept payment methods supported by Stripe. All payments shall be in U.S. dollars. We do not receive or store your full payment card number, CVV, or bank account details on our servers. See Stripe's privacy notice at [stripe.com/privacy](https://stripe.com/privacy).

### Fee Changes

We may modify subscription fees upon thirty (30) days' prior written notice. Modified fees take effect at the start of your next billing cycle. You may cancel before the next billing cycle if you disagree.

### Cancellation

You can cancel at any time through your account settings or by contacting us. Cancellation takes effect at the end of the current paid term. You retain access to paid features through the end of the period already paid.

### Refunds

All subscription fees are non-refundable, except (a) as expressly provided in these Terms, (b) where we terminate your access for our convenience, in which case we will provide a pro-rata refund, or (c) as required by applicable law.

## 7. Prohibited Activities

You may not access or use the Services for any purpose other than that for which we make the Services available. As a user, you agree not to:

1. Systematically retrieve data or content from the Services to create or compile a collection, compilation, database, or directory without our written permission.
2. Trick, defraud, or mislead us or other users, especially in any attempt to learn sensitive account information.
3. Circumvent, disable, or interfere with security-related features of the Services.
4. Use the Services to engage in any activity that violates applicable law, including using the Services to facilitate concealment of information in violation of legal discovery, regulatory, or reporting obligations.

5. Use any information obtained from the Services to harass, abuse, or harm another person.
6. Make improper use of our support services or submit false reports of abuse or misconduct.
7. Engage in unauthorized framing of or linking to the Services.
8. Upload or transmit viruses, Trojan horses, or other material that interferes with the Services' operation.
9. Engage in any automated use of the system, such as using scripts, data mining, robots, or similar tools, except as expressly authorized.
10. Delete or alter any copyright or other proprietary rights notice from any Content.
11. Attempt to impersonate another user or person or use another user's username.
12. Interfere with, disrupt, or create an undue burden on the Services or connected networks.
13. Attempt to bypass any measures designed to prevent or restrict access to the Services.
14. Copy or adapt the Services' software, except as permitted by applicable law.
15. Except as permitted by applicable law, decipher, decompile, disassemble, or reverse engineer any software comprising any part of the Services.
16. Use the Services for competitive analysis, benchmarking, or developing a competing product or service.
17. Collect usernames or email addresses for sending unsolicited communications, or create accounts by automated means or under false pretenses.
18. Use the Services to advertise or sell goods and services not authorized by us.
19. Sell, share, or otherwise transfer your account or profile.
20. Use the Services in a manner that is abusive, fraudulent, deceptive, or intended to harm the platform, other users, or third parties.
21. Share, distribute, or sublicense access to the Extension or any local processing components to unauthorized users.

## **8. Submissions and Feedback**

The Services do not provide functionality for users to submit, post, or publish user-generated content. To the extent you send us Feedback (as defined in Section 3), such Feedback is governed by the terms set forth in Section 3 under "Your Submissions and Feedback."

## **9. Third-Party Websites and Content**

The Services may contain links to third-party websites or display third-party content. Such third-party websites and content are not investigated, monitored, or checked for accuracy by us, and we are not responsible for them. Inclusion of or linking to any third-party website does not imply endorsement.

The Extension is designed to work with third-party AI platforms (such as ChatGPT, Claude, Gemini, and similar services). Your use of those platforms is governed by their respective terms and privacy policies,

not by these Terms. We are not responsible for the practices, policies, or content of any third-party AI platform.

## 10. Services Management

We reserve the right, but not the obligation, to: (1) monitor the Services for violations of these Terms; (2) take appropriate legal action against anyone who violates the law or these Terms; (3) refuse, restrict access to, or limit the availability of the Services to any user in our sole discretion; (4) remove files or content that are excessive in size or burdensome to our systems; and (5) otherwise manage the Services in a manner designed to protect our rights and property and facilitate proper functioning.

## 11. Privacy Policy

We care about data privacy and security. Please review our Privacy Policy at [sonomos.ai/privacy](https://sonomos.ai/privacy). By using the Services, you agree to be bound by our Privacy Policy, which is incorporated into these Terms by reference.

The Services are hosted in the United States. If you access the Services from outside the United States, you acknowledge that your personal data will be transferred to and processed in the United States. For users in the EEA, UK, or Switzerland, we rely on Standard Contractual Clauses and other appropriate safeguards as described in our Privacy Policy.

## 12. Term and Termination

### Term

These Terms remain in full force and effect while you use the Services. Your subscription, if any, continues for the applicable billing period and automatically renews as described in Section 6.

### Termination by You

You may terminate at any time by canceling your subscription (if applicable), uninstalling the Extension, and ceasing to use the Site. Cancellation takes effect at the end of the current billing period.

### Termination by Us

We reserve the right to suspend or terminate your access without prior notice or liability for any reason, including breach of these Terms. If we terminate for our convenience (not for cause), we will provide a pro-rata refund of any prepaid subscription fees.

### Effects of Termination

If we terminate or suspend your account for cause, you are prohibited from registering a new account under your name or any other name. Upon termination, you must cease all use of the Services and uninstall the Extension. We reserve the right to take appropriate legal action.

### Survival

Sections 3 (Intellectual Property), 7 (Prohibited Activities), 14 (Disclaimer), 15 (Limitation of Liability), 16 (Indemnification), 17 (Governing Law), 18 (Dispute Resolution), and 22 (General Provisions) survive termination.

## 13. Modifications and Interruptions

We reserve the right to change, modify, or remove the contents of the Services at any time without notice. We cannot guarantee continuous availability. We may experience hardware, software, or other problems requiring maintenance. You agree we have no liability for any loss or inconvenience caused by downtime or discontinuance. Nothing in these Terms obligates us to maintain or support the Services or supply corrections, updates, or releases.

## 14. Disclaimer

**THE SERVICES, INCLUDING THE EXTENSION AND ALL CONTENT, ARE PROVIDED ON AN “AS-IS” AND “AS-AVAILABLE” BASIS. YOU AGREE THAT YOUR USE OF THE SERVICES WILL BE AT YOUR SOLE RISK. TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, IN CONNECTION WITH THE SERVICES AND YOUR USE THEREOF, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.**

**WE MAKE NO WARRANTIES OR REPRESENTATIONS ABOUT THE ACCURACY OR COMPLETENESS OF THE SERVICES’ CONTENT AND WE ASSUME NO LIABILITY FOR ANY (1) ERRORS, MISTAKES, OR INACCURACIES, (2) PERSONAL INJURY OR PROPERTY DAMAGE RESULTING FROM YOUR USE, (3) UNAUTHORIZED ACCESS TO OUR**

**SERVERS OR STORED INFORMATION, (4) INTERRUPTION OF TRANSMISSION, (5) BUGS, VIRUSES, OR SIMILAR ISSUES TRANSMITTED BY THIRD PARTIES, AND/OR (6) ERRORS OR OMISSIONS IN CONTENT OR LOSS OR DAMAGE FROM USE OF CONTENT.**

**WE DO NOT WARRANT THAT THE EXTENSION WILL DETECT ALL SENSITIVE DATA, PREVENT ALL DATA DISCLOSURES, OR PROVIDE COMPLETE PROTECTION AGAINST UNAUTHORIZED DATA TRANSMISSION. THE EXTENSION IS A TOOL TO ASSIST WITH PRIVACY PROTECTION AND DOES NOT REPLACE PROFESSIONAL SECURITY, LEGAL, OR COMPLIANCE ADVICE.**

## **15. Limitation of Liability**

**IN NO EVENT WILL WE, OUR DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, SUPPLIERS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING LOST PROFIT, LOST REVENUE, LOSS OF DATA, LOSS OF PRIVACY, OR OTHER DAMAGES ARISING FROM YOUR USE OF THE SERVICES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**

**OUR TOTAL AGGREGATE LIABILITY FOR ANY CAUSE WHATSOEVER, REGARDLESS OF FORM OF ACTION, WILL AT ALL TIMES BE LIMITED TO THE GREATER OF (A) THE AMOUNT PAID BY YOU DURING THE TWELVE (12) MONTH PERIOD PRIOR TO THE CAUSE OF ACTION ARISING, OR (B) ONE HUNDRED DOLLARS (\$100.00).**

**THESE LIMITATIONS SHALL NOT APPLY TO (A) LIABILITY FOR DEATH OR PERSONAL INJURY FROM GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, OR (B) ANY LIABILITY THAT CANNOT BE LIMITED UNDER APPLICABLE LAW.**

**THESE LIMITATIONS REFLECT A FAIR AND REASONABLE ALLOCATION OF RISK AND FORM AN ESSENTIAL BASIS OF THE BARGAIN. THE SERVICES WOULD NOT BE PROVIDED WITHOUT SUCH LIMITATIONS.**

Certain U.S. state laws and international laws do not allow limitations on implied warranties or the exclusion or limitation of certain damages. If these laws apply to you, some or all of the above disclaimers or limitations may not apply, and you may have additional rights.

## **16. Indemnification**

You agree to defend, indemnify, and hold us harmless, including our subsidiaries, affiliates, and all respective officers, directors, agents, partners, and employees, from and against any loss, damage, liability, claim, or demand, including reasonable attorneys' fees, made by any third party due to or arising out of: (1) your use of the Services; (2) breach of these Terms; (3) breach of your representations and warranties; (4) your violation of third-party rights, including intellectual property rights; (5) any content you process, submit, or share using the Services; or (6) any harmful act toward any other user.

We reserve the right, at your expense, to assume exclusive defense and control of any matter for which you are required to indemnify us. You agree to cooperate with our defense. We will use reasonable efforts to notify you of any such claim.

## **17. Governing Law**

These Terms and your use of the Services are governed by and construed in accordance with the laws of the State of California, without regard to its conflict of law principles. You expressly disclaim the applicability of, and waive any rights based upon, the Uniform Computer Information Transactions Act (UCITA) and the United Nations Convention on Contracts for the International Sale of Goods (CISG).

## 18. Dispute Resolution

### Informal Negotiations

The parties agree to first attempt to negotiate any dispute informally for at least thirty (30) days before initiating arbitration or litigation. Informal negotiations commence upon written notice from one party to the other.

### Binding Arbitration

If the parties cannot resolve a dispute informally, the dispute will be resolved by binding arbitration. **YOU UNDERSTAND THAT WITHOUT THIS PROVISION, YOU WOULD HAVE THE RIGHT TO SUE IN COURT AND HAVE A JURY TRIAL.** The arbitration shall be conducted under the Commercial Arbitration Rules of the AAA and, where appropriate, the AAA's Supplementary Procedures for Consumer Related Disputes. If arbitration costs are determined to be excessive, we will pay all arbitration fees. The arbitration will take place in San Diego County, California.

If a dispute proceeds in court, the parties consent to exclusive jurisdiction and venue in the state and federal courts of San Diego County, California, and waive all defenses of lack of personal jurisdiction and forum non conveniens.

### Class Action Waiver

Any arbitration or litigation shall be limited to the dispute between the parties individually. To the full extent permitted by law: (a) no arbitration shall be joined with any other proceeding; (b) no dispute may be arbitrated on a class-action basis; and (c) no dispute may be brought in a purported representative capacity.

### Exceptions

The following disputes are not subject to the informal negotiation and arbitration provisions: (a) disputes concerning intellectual property rights; (b) disputes related to theft, piracy, invasion of privacy, or unauthorized use; and (c) claims for injunctive relief.

### Statute of Limitations

To the extent permitted by applicable law, any claim arising out of or related to the Services or these Terms must be filed within one (1) year after such claim arose or be forever barred.

## 19. Copyright Infringement (DMCA)

If you believe material on the Services infringes your copyright, you may submit a notification pursuant to the Digital Millennium Copyright Act ("DMCA") by providing our Copyright Agent with the following in writing:

22. An electronic or physical signature of the person authorized to act on behalf of the copyright owner;
23. A description of the copyrighted work claimed to have been infringed;
24. A description of where the allegedly infringing material is located on the Services;
25. Your address, telephone number, and email address;

26. A statement that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and
27. A statement, made under penalty of perjury, that the information in your notice is accurate and that you are the copyright owner or authorized to act on the copyright owner's behalf.

**Copyright Agent:** Sonomos, Inc., 9924 Kika Court #2416, San Diego, CA 92129. Email: [info@sonomos.ai](mailto:info@sonomos.ai)

## 20. Electronic Communications

Visiting the Services, sending us emails, and completing online forms constitute electronic communications. You consent to receive electronic communications, and you agree that all agreements, notices, disclosures, and other communications provided electronically satisfy any legal requirement that such communication be in writing.

**YOU AGREE TO THE USE OF ELECTRONIC SIGNATURES, CONTRACTS, ORDERS, AND OTHER RECORDS, AND TO ELECTRONIC DELIVERY OF NOTICES, POLICIES, AND RECORDS OF TRANSACTIONS.**

## 21. California Users and Residents

If any complaint is not satisfactorily resolved, you can contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs at 1625 North Market Blvd., Suite N 112, Sacramento, California 95834 or by telephone at (800) 952-5210 or (916) 445-1254.

## 22. General Provisions

**22.1 Entire Agreement.** These Terms, together with our Privacy Policy (<https://sonomos.ai/privacy>), the End-User License Agreement (<https://sonomos.ai/eula>), and any applicable Order Form, constitute the entire agreement between you and us regarding the Services.

**22.2 Amendments.** We may update these Terms from time to time. Material changes require at least thirty (30) days' prior notice, except as described in the preamble. Continued use after the effective date constitutes acceptance.

**22.3 Severability.** If any provision is determined to be unlawful, void, or unenforceable, that provision shall be modified to the minimum extent necessary while preserving the parties' intent, or severed without affecting the remaining provisions.

**22.4 No Waiver.** Our failure to exercise or enforce any right or provision shall not operate as a waiver. Any waiver must be in writing and signed by an authorized representative.

**22.5 Assignment.** We may assign our rights and obligations without restriction. You may not assign or transfer these Terms without our prior written consent. Any attempted assignment in violation is null and void.

**22.6 Force Majeure.** We shall not be liable for any failure or delay in performance due to causes beyond our reasonable control, including labor disputes, war, fires, floods, governmental regulations, public health orders, pandemics, cyberattacks, internet or telecommunications failures, or acts of God.

**22.7 Independent Contractors.** Nothing in these Terms creates a partnership, joint venture, employment, or agency relationship. Neither party has the right or authority to bind the other.

**22.8 Headings.** Section headings are for convenience only and do not affect interpretation.

**22.9 No Third-Party Beneficiaries.** These Terms are for the benefit of the parties only and do not confer any third-party beneficiary rights.

## **23. Contact Us**

**Sonomos, Inc.**

9924 Kika Court #2416  
San Diego, CA 92129  
United States

General: [info@sonomos.ai](mailto:info@sonomos.ai)